

Questions about Presentation Effectiveness: Three-Hour Workshop on Managing for Results in Victim Services Agencies		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Score	# Respondents	Percentile
1.	This training session had a clearly defined purpose.	5 N 11	4 2	3 0	2 0	1 0	63	13	0.97
2.	This training session had clearly defined objectives.	5 N 12	4 1	3 0	2 0	1 0	64	13	0.98
3.	The structure of this training session was clear from the outset.	5 N 9	4 3	3 0	2 0	1 0	57	12	0.95
4.	The activities clearly related to the learning objectives.	5 N 6	4 4	3 0	2 0	1 0	46	10	0.92
5.	This training session was clearly related to my job.	5 N 11	4 1	3 0	2 0	1 0	59	12	0.98
6.	I feel that I learned a great deal in this training session.	5 N 8	4 5	3 0	2 0	1 0	60	13	0.92
7.	I feel that I achieved the learning objectives as stated.	5 N 11	4 1	3 0	2 0	1 0	59	12	0.98
8.	I will apply what I learned back on my job.	5 N 13	4 0	3 0	2 0	1 0	65	13	1.00
9.	I am confident that my coworkers will support the on-the-job application of what I learned in this session.	5 N 0	4 5	3 5	2 2	1 0	39	12	0.65
10.	I am confident that my supervisor will support the on-the-job application of what I learned in this session.	5 N 2	4 6	3 1	2 1	1 1	40	11	0.73
11.	I believe that the training materials (e.g., workbook, handouts, slideshow) are easy to use and effective.	5 N 10	4 3	3 0	2 0	1 0	62	13	0.95
		465	124	18	6	5	614	670	91.6%
12.	What were the chief benefits of this training session?								
	(1) Clearly defined the issues (2) clearly discussed the resolution. Change of focus from data gathering to what is most important Will help me start my new job with focused planning & decrease nebulous ideas re: "review & monitor" contracts for services. Would love to see TN talk to SL? AL? We are asked to make these changes without any training. Would love to see this come there for support! Easy to follow the logic of the info presented -- easier to follow than to implement the system. Excellent presentation -- organized It's an ongoing learning process. It helped me finally have good definitions of output and outcome. To focus on capacity building -- for agencies we are funding. I have a new program and want to get off on a good foot. Tools to take back to the office Helpful seeing other measures/tools. Exciting to know some place is handling the process so well. Provided models to apply at home. Motivational Increased my knowledge								
13.	What areas need improvement in this training session?								
	No improvement -- This was very well done. All three presenters were well qualified and skilled presenters. More time -- perhaps hands-on part. Must drive home the need for client participation of program & survey development. Necessary for buy-in success -- doing <i>with</i> rather than doing <i>to</i> clients. Otherwise what does "client driven" mean? That they came in mid-stream of the big process! Was really good -- No obvious changes needed that I can see. (8 5s -- two five+ -- and 2 4s. #9 peers: 2) Perhaps some background on "Performance," "Managing for Results." (5 5s, 6 4s) None that I can ascertain. Good presentation for dry topic. NA								
14.	If I were asked to prove how this training would improve my job performance in measureable ways, I would suggest:								
	What I do when I get home in implementing the process; also I may ask you to come to Boise! (9 5s and 2 4s) Re-evaluate purpose (6 5s, 3 4s, #9: 3 and #10: 2) Ask my clients how my interaction with them improved <i>their</i> performance. (6 5s, 2 4s, 3 not answered) Take a look at the grant I wrote last year and the one I am going to write! Preparation for future mandates. (4 5s, 7 4s) It motivated me to try to increase evaluation efforts for local programs. (8 5s, 1 4, #9 (peers): 2 #10 (supervisor): 1) Some tool to measure improved data collection.								