

Training Feedback and Evaluation

Workshop Title: *Managing for Results (outcome measurement in victim services)*

Presenters: Terry Hewitt, Anna Whalley and Doug Bailey

Value of Workshop content to you:	Poor				Excellent
	1	2	3	4	5
number of responses of 16 evaluations	0	0	2	2	12
total points	74	0	0	6	8
overall score of 80 possible	92.50%				

Comments

From two who scored the session a 3:

"I feel the topic needed more time. I didn't feel like I got enough information about this and how it applied to my agency in Ohio."

"I liked the video. Handouts prior to the presentation so I know what to and not to write down."

From two who scored the session a 4:

"Great info! What an exciting shift of focus! Not only will this model improve client services, but it will also make our agencies' work more meaningful to the workers."

"Would have liked to have walked through some of the steps to get started on developing outcomes. Materials are helpful, but would have liked to walk through the steps."

From twelve who scored the session a 5:

"Enthusiastic workshop"

"Excellent"

"Good reinforcement of why we should do outcome measurements + a good, simple explanation of the process & approach. I needed a motivation boost. Thanks!"

"Mr. Bailey was very clear and concise in his explanation of activity vs purpose. Excellent motivational speaker."

"Most useful session yet, for me. Dealt with professional management at a comparable level/scope to my job (i.e., statewide vs individual agency focus). Good handouts which I'll be able to use back @ home."

"Absolutely needed everywhere!"

"Clearly defining the logic model. What is the model? Visual presentation needed."

"I now feel motivated to do something that prior to this workshop I dreaded. It felt like the presenters truly understand our obstacles. Thanks."

"This presentation provided some great information but should have been longer, providing scenarios, etc. & covering agency roadblocks, etc."

"Should be a two-part workshop. Part #1 -- This workshop, explaining the need & philosophy of the process. Part #2 -- Hands-on, actually how to begin the process. A working workshop -- Hands on."

Should the workshop be offered at future NOVA conferences?

twelve of 16 respondents marked "YES" to this item. None marked "NO." One said "it should be required"

My job/role is:

Victim advocate:	10
Prosecutor:	0
Law enforcement:	1
Victim/survivor:	0
Mental health:	1
Other (specify):	4 1 funding administrator, 1 training director, 1 provincial govt funder, and 1 agency director
total # evaluations received	16